



# **STRATEGIC PLAN**

2025-2027



# Our Values



**INCLUSIVITY**



**EMPOWERMENT**



**RESPECT**



**DIVERSITY**



Our Vision



**A thriving and  
connected  
community house.**

Our Purpose



**We provide an inclusive and  
supportive space for valued activities.**

**We create opportunities for  
connecting, learning and  
advocating by meaningfully  
engaging with community.**



# OUR GOALS



## GOAL 1: Build networks

- 1.1 Collaborate and build relationships with other groups and organisations
- 1.2 Scope services to assist with accessibility for community
- 1.3 Connect local organisations and services

## GOAL 2: Strengthen governance

- 2.1 Build a skilled and stable committee
- 2.2 Refine induction process
- 2.3 Refine minuting and task management
- 2.4 Conduct a skills audit
- 2.5 Refine the committee roles

## GOAL 3: Raise our profile

- 3.1 Refine the newsletter format
- 3.2 Invite people to attend network meetings
- 3.3 Maintain an up to date website
- 3.4 Utilise the Sentinel Times column
- 3.5 Maintain timely program distribution
- 3.6 Schedule regular social media posts
- 3.7 Increase emails to members and subscribers

## GOAL 4: Build social inclusion

- 4.1 Sustain a broad program
- 4.2 Ensure the sustainability of the community bus service
- 4.3 Build a strong volunteer base
- 4.4 Support initiatives to end gendered violence
- 4.5 Aspire to deliver programs that support and include CALD women, LGBTIQA+ folk, people with disability and young people



# BUILD NETWORKS



## GOAL 1:

### Build networks

2025

2026

2027

1.1	Collaborate and build relationships with other groups and organisations	Secure two new partnerships annually	Secure two new partnerships annually	Secure two new partnerships annually
1.2	Scope services to assist with accessibility for community	Staff to complete accessibility service map by December 2025	Publish service map by July 2026	
1.3	Connect local organisations and services	Manager to attend one external service network meeting quarterly	Manager to attend one external service network meeting quarterly	Manager to attend one external service network meeting quarterly



# STRENGTHEN GOVERNANCE



## GOAL 2:

### Strengthen governance

2025

2026

2027

2.1	Build a skilled and stable committee	Develop committee member survey to evaluate satisfaction and identify skills for development	Annual review and evaluation of committee satisfaction	Annual review and evaluation of committee satisfaction
2.2	Refine induction process	Manager and committee to revise the committee induction process	Implement committee induction process	Review committee induction process
2.3	Refine minuting and task management	Recruit a secretary and introduce them into the existing process	Review minuting and task management processes	Review minuting and task management processes
2.4	Conduct a skills audit	Committee to conduct a skills audit in September prior to committee recruitment	Committee to conduct a skills audit in September prior to committee recruitment	Committee to conduct a skills audit in September prior to committee recruitment
2.5	Refine the committee roles	Committee members undertake professional development in governance and documentation	Committee members undertake professional development in governance and documentation	Committee members undertake professional development in governance and documentation



# RAISE OUR PROFILE



## GOAL 3:

### Raise our profile

2025

2026

2027

3.1	Refine the newsletter format	Manager or committee to complete by December 2025		
3.2	Invite people to attend network meetings	Schedule two network meetings at Leongatha Community House	Schedule two network meetings at Leongatha Community House	Schedule two network meetings at Leongatha Community House
3.3	Maintain an up to date website	Review website service provision		Review website service provision
3.4	Utilise the Sentinel Times column	Manager to complete or find a volunteer	Manager to report to committee on progress	Manager to report to committee on progress
3.5	Maintain timely program distribution	New program to be printed by the last week of each term	New program to be printed by the last week of each term	New program to be printed by the last week of each term
3.6	Schedule regular social media posts	Minimum of three posts each week	Minimum of three posts each week	Minimum of three posts each week
3.7	Increase emails to members and subscribers	Build an email distribution list and format to integrate with newsletter by December 2025	Maintain email distribution pattern	Maintain email distribution pattern



# BUILD SOCIAL INCLUSION



## GOAL 4:

### Build social inclusion

2025

2026

2027

4.1	Sustain a broad program	Introduce one new workshop or activity every term	Introduce one new workshop or activity every term	Introduce one new workshop or activity every term
4.2	Ensure the sustainability of the community bus service	Seek and network with other sustainable regional community bus services, and implement refinements to the Leo Limo by December 2025	Reduce financial losses on the Leo Limo to zero by December 2026	
4.3	Build a strong volunteer base	Develop strategy for volunteer engagement	Implement strategy for volunteer engagement	Review strategy for volunteer engagement
4.4	Support initiatives to end gendered violence	Support at least one initiative each term	Support at least one initiative each term	Support at least one initiative each term
4.5	Aspire to deliver programs that support and include CALD women, LGBTIQ+ folk, people with disability and young people	Trial delivery of one new program to a marginalised sector annually	Trial delivery of one new program to a marginalised sector annually	Trial delivery of one new program to a marginalised sector annually